

Our Courses: Unbeatable Range, Unrivalled Quality, Unequaled Flexibility

Course	Delivery Method	Duration
Conflict Awareness		
Conflict Awareness Option to include lone working	eLearning	90 minutes
Conflict Awareness	Workshop	Half day
Conflict Management		
Conflict Management	Blended learning (pre course eLearning and half day workshop)	Half day plus 90 minutes eLearning
Conflict Management	Workshop	One day
Non-restrictive Physical Intervention Skills		
Conflict Management and Disengagement Skills	Blended learning (pre course eLearning and one day workshop)	One day plus 90 minutes eLearning
Conflict Management and Disengagement Skills	Workshop	Two days
Restrictive Physical Intervention Skills		
Conflict Management, Disengagement and Holding Skills	Blended learning (pre course eLearning and two day workshop)	Two days plus 90 minutes eLearning
Conflict Management, Disengagement and Holding Skills	Workshop	Three days
Conflict Management, Disengagement, Holding and Additional Holding Skills	Blended learning (pre course eLearning and three day workshop)	Three days plus 90 minutes eLearning
Conflict Management, Disengagement, Holding and Additional Holding Skills	Workshop	Four days

Please note:

Courses do not need to run on consecutive days i.e. delegates can attend conflict management training and then return at a later date for a one day disengagement course or two day disengagement and holding course. However delegates need to be certified at the level prior to that they are attending.

Before planning training we conduct a training needs analysis. This helps us to establish the needs of staff and more closely match the training programme.

The course durations above are a guide and there can be flexibility, depending on the needs analysis outcomes, organisation needs and available budget e.g. eLearning can be used to provide underpinning knowledge and awareness prior to skills training.

Please contact us to find out more.